

Hansen Honey Farm Queen Bee Pick-up or Shipping Policy

Hansen Honey Farm guarantees that your Queens will arrive alive provided UPS Next Day Air shipping is selected for all areas outside the State of Wisconsin. In addition, within Wisconsin we will guarantee UPS Ground or Speedee Delivery Ground, because those are next-day services.

If one or more of your queens arrives dead you must send us pictures of the dead queens in their cages within 12 hours of your receipt of the queens. Our packaging showing the shipping label must be clear & legible in the background. Pictures should be sent to Sales@HansenHoneyFarm.com

After proof of death is received, we will ship out replacement queens at no cost.

We cannot assume responsibility for queens that are introduced and rejected or killed by the colony, even if they are killed before being released from the cage. There are a wide variety of methods for introducing queens to a new colony, and we cannot be held responsible for individual beekeeping practices.

All of our queens are sourced from reputable breeders in Northern California.